Irish Georgian Society London
Terms and conditions

Places at events or on tours

- Some events and tours are reserved for IGS Members only;
- At all events and on all tours, priority will be given to IGS Members;
- Places at any IGSL event or on any tour are not guaranteed unless and until payment has been received by IGSL in full.

Default cancellation policy

In pursuit of its charitable purpose Irish Georgian Society London (hereinafter "IGSL") organises events, excursions, visits and tours. Members, and subject to availability, often Members' guests are asked to book places and to pay the price set by IGSL in full in advance. It occasionally happens that a planned activity has to be cancelled by IGSL or that the planned participation by a Member or Member's Guest has to be cancelled. Unless otherwise specified in any invitation to apply for a place on an activity organised by IGSL the policy set out below shall apply.

- **Cancellation of an activity by IGSL**

Where an activity is cancelled by IGSL, each Member that has booked and paid for a place is entitled to a full refund of the amount paid for that Member's place and any place(s) booked for that Member's Guest(s).

Where for operational reasons (e.g. capacity restrictions) IGSL is unable to bring about participation booked by a Member or Member's Guest, the affected Member is entitled to a full refund of the amount paid for that Member's place and any place(s) booked for that Member's Guest(s).

- **Cancellation by a Member or on behalf of a Member's Guest**

Where the price of the Member's ticket is £20 or less there shall be no refund to a Member or in respect of a Member's Guest.

Where the price of a ticket exceeds £20, IGSL will normally define the cancellation policy on an event-by-event basis. Otherwise, unless IGSL is committed to a certain number of places for an event, where a Member cancels a booking in writing a clear seven days before the day on which the activity is scheduled to take place or commence, that Member is entitled to a full refund of the amount paid in respect of the booking being cancelled.

Where a Member cancels a booking less than seven clear days before the day on which the activity is scheduled to take place or commence, that Member is not entitled to any refund in respect of the amount paid for the booking being cancelled.

Cancellation should be communicated to the person(s) identified on the relevant invitation to apply as being the recipient(s) of bookings by members.

For example: A lecture has been scheduled for 6:30 pm on the 26th of the month. The ticket price is £25 for Members and £30 for Guests. A Member who cancels on or before the 19th of the month in question is entitled to a full refund. A Member who cancels on or after the 20th of the month shall not be entitled to any refund.

Responsibilities of Members and their Guests

- Members and their guests must provide accurate information and cooperate fully during the planning, booking and set-up processes;
- Members and their guests are responsible for their behaviour at private events;
- Any damage to property or equipment during the event is the responsibility of the Member or Guest;
- IGSL reserves the right to remove any individual from an event or tour for inappropriate behaviour or if they pose a risk to others;
- Members and their guests are responsible for disclosing any health conditions that may affect their suitability for a trip;
- Members and their guests are responsible for ensuring that they meet the fitness requirements, if applicable, set out for an event.

Fitness requirements

Fitness requirements will vary between events. In general, however, Members and their Guests need to be able to walk unaided at a reasonable pace and stand unsupported for periods. Guests need also to be able to walk unaided over uneven or broken ground. Most tours involve walking through buildings erected in another era and standing while explanations are provided.

Most of the tours and visits arranged by IGSL are generally suitable for persons with reduced mobility, but if any Member or Guest has any specific medical problem or disability which may affect the tour or visit chosen, please provide the organiser with full details before payment. IGSL will only provide precise information on the suitability of the visit or tour if specifically requested to do so. If acting reasonably, IGSL is unable to properly accommodate a participant's needs, IGSL will not accept either booking or payment. If IGSL has not been given full details at the time of booking and the tour or visit is not practicable, IGSL will treat the booking as cancelled by the Member or Guest when IGSL becomes aware of these details.

Travel Insurance

It is a condition of travel that Members are covered by adequate travel insurance for their needs. Such insurance as a minimum must cover losses sustained as a result of cancellation, medical issues, and repatriation in the event of accident or illness. If a member chooses to travel without adequate insurance cover, IGSL will not be liable for any of that Member's losses, in respect of which insurance cover would otherwise have been available.